

**Pfizer**

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**Pfizer Pharmaceuticals**

August 2000

**Letter of Recommendation - Ref. Jeffrey Gassman**

To who it may concern,

Since March of this year Jeffrey has been assisting Pfizer Global Manufacturing in testing a new major release of their global Manufacturing System. He joined a small Software Quality Assurance group under my leadership and quickly integrated into the team. I was seeking a person who could efficiently become familiar with an existing complex application, review and understand existing test protocols, and then develop/enhance others. Jeffrey satisfied this need for a software test protocol designer who could then become an application tester. Using his previous manufacturing systems knowledge and extensive Software Validation experience, he was getting deep into the nuances of the test protocols and challenging us in many ways. At the same time he was able to adapt to our procedures and quickly became a proficient team player.

Jeffrey was attentive to detail when required, exhaustive in test script permutations, and effective in his script execution. When issues did arrive he was willing to investigate and come to conclusions/insights before reporting the problem. He brought his ideas to the table without complaint. In my eyes, he became a standard of what a visiting consultant should be. I would recommend him to you for these roles.

Charles Herbert (C. Eng.)  
QA Manager  
Pfizer

